



བཀྲིས་བད་དོན་བརྒྱུད་འབྲེལ་སྒྲེང་སྡེ་ཚང་འཛིན། Tashi InfoComm Private Limited

Ref. No.: TIPL/HRAD/12/2025/

Date: April 24, 2025

TERMS OF REFERENCE

ABOUT TASHI INFOCOMM PRIVATE LIMITED

Tashi InfoComm Private Limited is the second cellular company in Bhutan, a separate entity under Tashi Group of Companies. The company was incorporated on January 23, 2007, under the Companies Act of Bhutan 2016, after it won an international bid to operate as the second cellular operator in Bhutan. Pursuant to the grant of Certificate of Re-Registration by the Office of the Registrar of Companies, Ministry of Industry, Commerce and Employment on 27th of November 2023, Tashi InfoComm Limited was re-registered as Tashi InfoComm Private Limited under the Companies Act of Bhutan, 2016.

The cellular license issued by Bhutan InfoComm and Media Authority (BICMA) mandates TashiCell to build mobile network to provide cellular services to the entire nation. The mobile network is based on GSM WCDMA/HSPA+ technologies. The company launched its GSM services on April 6, 2008, under the brand name "TashiCell", with its registered office located at Norzin Lam, Thimphu.

ABOUT THE DEPARTMENT AND SECTION

Marketing Department looks after the sales and promotional activities of TashiCell's products and services. The Regions section under Marketing Department manages daily sales, customer interactions, bill follow-up and payments, telemarketing and local/door-to-door marketing.

ABOUT THE POSITION

We are looking for technicians who can work well in cross-functional teams and who are flexible to work in various environments. As a Technician, he/she should have a basic knowledge in Electrical and IT and be willing to work in the field, which calls for physical exertion.

POSITION

Designation	Technician
Section	Regions
Department	Marketing Department
Reports to	Regional Manager, Customer Care Center, Thimphu
Supervises	None



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<https://www.tashicell.com>



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Tashi InfoComm Private Limited

Work Station	Customer Care Center, Thimphu
Nature of Employment	Regular
Grade	T2 Step 10
Date of Appointment	Will be informed

PERSON SPECIFICATION

Nationality	Bhutanese
Age	Minimum 19 years of age and Maximum 27 years of age on the date of application
Essential Qualification	Class 12 passed with NC/BQF- 2/3 certificate in Electrical or IT (VTI/TTI Graduates) who have completed Gyalsung National service may apply
Desired Qualification	NA
Essential Experience	Basic Electrical and IT knowledge
Desired Experience	NA
Essential Training	NA
Desired Training	NA
Personal attributes	<ul style="list-style-type: none">• Punctual• Initiative• Hardworking• Self-disciplined• Honesty and Integrity• Adaptable to different working time and conditions

JOB RESPONSIBILITIES

The Job Responsibilities shall be as mentioned but not limited to the following:

- Install and commission ILL services for customers using 5G & 4G devices, P2P, Proxim CPE, BSU, and other equipment based on feasibility.
- Set up broadband services for customers, ensuring seamless connectivity.





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- Collect devices from deactivated ILL and broadband customers
- Provide Operations & Maintenance (O&M) support for ILL and broadband customers, troubleshooting and restoring services as needed.
- Assist in stringing fiber cables and ensuring stable internet connectivity.
- Configure access routers.

Working Conditions:

The employee should be contactable, available & responsive at all times on your official numbers, official email accounts and official groups.

REMUNERATION PACKAGE (MONTHLY)

Pay Scale	Nu. 17,800 - 450- Nu.22,300
Basic salary	Nu. 17,800.00
Medical Allowance	Nu.,1,483.00
Provident Fund	Nu.1,780.00
Corporate Allowance	Nu. 13,528.00
Communication Allowance	Nu. 500
Gross Salary	Nu. 35,091.00
Other allowances and benefits	Other allowances and benefits shall be applicable as per the Service Rules and Regulations of TIPL 2008

